What's Wrong With This Picture?

- What interaction design guideline(s) does each of these situations violate?
  - This message appears 5 seconds after the user issues a web search command (assume quick communications performance):

    ![Database response image]

    Still processing your request. This may take a little while.

    OK

- A field in a form for a web-based inventory control system has this label:

  ![Inventory control system data entry form]

  Inventory Control Specified Part:
What’s Wrong With This Picture?

– The user clicks on the sort button and gets this message:

![Error message]

Data file cannot be sorted while it is open. To sort, first close the file.

OK  Cancel

What’s Wrong With This Picture?

– This layout is used on a web order form:

<table>
<thead>
<tr>
<th></th>
<th>(1)</th>
<th>(2)</th>
<th>(3)</th>
<th>(4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PART NO</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>QTY</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PRICE</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

What’s Wrong With This Picture?

– This is an exchange between an email user and the email system:

Date: 17 March 2001 23:25 edt
From: HixD, CSDMS
Subject: errors
To: HartsonHR, CSDMS

Rex, I seem to be having some difficulty getting out of the mail system -- can you help me?
--- (2) ---
read_mail: e
Error: out_of_bounds at abbrev$abbrev_1366
(>system_library_standard bound_full_cp )
(referencing /BBBU/QBMW/ed/ temp/j03471777777
(in process dir)
Attempt to access beyond end of segment.
ok
What’s Wrong With This Picture?

- A “help” screen contains this information on the system’s “help” facility:
The comma key on the minikeypad is the HELP key for forms. While in the ABC-Style Editor and Calendar, use PF2 for HELP; use “H” for HELP while in the Desk Calculator; use the “gold” key plus “H” key while using the XYZ-Style Editor. By the way, if you need help creating a document, it is better to be in the Word Processing Menu when you press HELP rather than in the main menu. It is a good idea to remember the location and purpose of each key mentioned above.

What’s Wrong With This Picture?

- This web form is used by the Human Resources Department.

What’s Wrong With This Picture?

- The following dialogue box appears:
What's Wrong With This Picture?

The following dialogue box appears:

![Dialogue Box Example]

Guide exers

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