Binder, formatting, and organization

- Correct binder type
- Label on outside of binder with required information
- Tab for this deliverable
- Cover page for this deliverable with required information
- Provided blank grading form after cover page
- Contents of section in correct order
- Overall formatting

Description of interview process

- Described preparation for interview with client and domain expert
- Included copy of question scripts
- Described who was interviewed

User class analysis

- Defined and described target user classes
- Included descriptive names for each user class based on role
- Included 2-3 sentence summary description of each user class
- Provided a user class characterization matrix

Artifacts

- Described at least 3 artifacts collected from client
- Provided copies of artifacts (or explained why they are missing)
- Described relevance to project
- Provided this information in table format
Task Analysis

- Listed 6-10 tasks in table format
- Listed 6 key tasks
- Provided HTA for these tasks

System Constraints

- Listed reasonable system constraints

Usability Goals

- Listed high-level usability goals
- Provided 2-3 sentence description for each goal

Problem scenarios and claims

- Provided descriptions of 3 hypothetical stakeholders
- Covered all 3 user classes
- Narrated 6 problem scenarios (2 per actor)
- Scenarios are relevant to the project
- Listed claims for each problem scenario

Comments